



Terms & Conditions Workshops & Events

- Booking via Eventbrite is necessary in advance to secure a place on a workshop or at an event.
- Our workshop sizes are small and we are trying to keep any fees as accessible as possible. When booking, please check your diary carefully as our fee is at times non-refundable. We understand that situations arise, with 1 week's (or more if possible) notice we may be able to offer you a place on an alternative date.
- If you know you would like to book a workshop please try to do so promptly. There are often last minute places available, so please do call us on 07974 982435 to check availability.
- If booking as a gift please let us know who will be attending. Please draw their attention to the details of the workshop and this information.
- We offer Gift Vouchers, which are valid for workshops. If you have received a Gift Voucher please check our what's on page on our website and contact us directly, letting us know which workshop you'd like to book onto.
- Occasionally we may need to cancel or reschedule a workshop due to unavoidable circumstances or if it is under subscribed. We hope to let you know within 48hrs and offer an alternative date, a credit note or a refund. Apologies, but we will not be liable for any costs or expenses that may be incurred due to a cancellation.
- Start time: Please arrive ideally 15 mins before. If you are experiencing transport issues please contact us on 07974 982435 . Late arrivals can be disruptive for others.
- Equipment: We use a variety of equipment in our workshops. The knowledge and techniques taught are suitable for most people. We are open to you using your own equipment. Please contact us in advance of a workshop to arrange. Once you've been given the go ahead, please arrive 1/2hr before the workshop starts, so that the tutor can check over your equipment and get familiar with its workings. It may not be possible to use your own equipment if it's not working properly.
- We welcome private party bookings, please contact us to discuss your ideas / requirements. Payment in advance is required to secure the date
- We welcome feedback, suggestions and ideas on how to develop our workshops and events.
- If you have access needs please do take a look at our website for further information and contact us if you have specific needs which we will do our utmost to accommodate.